

January  
2020

# NEW EXPANDED CARE HOURS

Get the care you need – on your schedule!

We've expanded primary and pediatric care hours at our medical offices.<sup>1</sup>  
All care is by appointment, and same-day appointments are available.

Monday-Friday, 7 a.m. to 7 p.m., and Saturday, 8 a.m. to noon



## Not sure what kind of care you need?

Call our 24/7 Appointment and Advice Contact Center at **303-338-4545** (TTY 711) for care guidance, where to go for care, and to schedule a primary care appointment.

## Other convenient care options



### Chat Online

Chat online with a Kaiser Permanente doctor for urgent or minor health problems, 7 days a week, 7 a.m. to 10 p.m. Visit **kp.org** or use the Kaiser Permanente app.



### Phone Visits

Schedule a call with a Kaiser Permanente doctor.<sup>2</sup>



### Kaiser Permanente mobile app

Use the Kaiser Permanente mobile app to chat with a doctor, schedule or cancel appointments, and email your doctor's office with nonurgent questions. Register on **kp.org**, then download the app.



### Urgent Care

Expanded urgent care hours:  
Monday-Friday, 9 a.m. to 9 p.m., and  
Saturday/Sunday, 8 a.m. to 6 p.m.

- Aurora Centrepoint
- Lakewood
- Lone Tree

Also available at NextCare Urgent Care in Longmont, 2144 Main St., Suite 8;  
**303-772-0041**

### In-home urgent care

Call DispatchHealth for urgent care at home, 7 days a week, from 8 a.m. to 10 p.m., **303-500-1518**.



### More care options

Learn about email, e-visits, video visits, and other care options at **kp.org/getcare**.

1. Hours are applicable to the majority of medical offices that have primary care. For details check **kp.org/locations**.

2. For members with a High-Deductible Health Plan, phone visits with a Kaiser Permanente provider are "no cost" after the deductible is met.

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[kp.org/getcare](https://kp.org/getcare)

