



March 11, 2020

RE: CVS Health announces additional COVID-19 resources focused on patient access

Dear Customers,

CVS Health is taking additional steps across the company to address the COVID-19 outbreak and protect patient access to medication.

Beginning immediately, **CVS Pharmacy will waive charges for home delivery of prescription medications.** With the Centers for Disease Control and Prevention encouraging people at higher risk for COVID-19 complications to stay at home as much as possible, this is a convenient option to avoid coming to the pharmacy for refills or new prescriptions.

As an Aetna self-funded plan sponsor, you can decide to opt-out of the following enhancements:

- Building on a **recent announcement** that COVID-19 diagnostic testing and all telemedicine visits are available with no co-pay, **Aetna will now offer 90-day maintenance medication prescriptions** for Commercial and Medicare members and is working with state governments to make the same option available to Medicaid members where allowable. *Self-insured plan sponsors will be able to opt-out of this program at their discretion.*
- In addition, Aetna will **waive early refill limits on 30-day prescription maintenance medications** for all members with pharmacy benefits administered through CVS Caremark. *Self-insured plan sponsors will be able to opt-out of this program at their discretion.*

We appreciate that some of these impact benefits and that it is your decision whether to extend those changes to your plan participants. If you would like to opt-out of either of these enhancements, please contact your Aetna representative.

Please contact your Aetna representative with any questions you may have about these measures and whether you would prefer not to have the benefit actions extend to your plan.

CVS Health Press Release:

<https://cvshealth.com/newsroom/press-releases/cvs-health-announces-additional-covid-19-resources-focused-patient-access>

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